**Issue with SWD needing Active X control installed.**

There is a method for manually installing this Active X control. The procedure is as follows:

·        Step 1 – Download the following file: [http://HQ\_Server\_IP\_Address/shorewaredirector/twentyfour7.ocx](http://10.26.0.100/shorewaredirector/twentyfour7.ocx). Save it to the C:\temp directory.

·        Step 2 – Close Internet Explorer

·        Step 3 – Open a command prompt in Administrator Mode and type the following “regsvr32 C:\temp\twentyfour7.ocx”. If you saved twentyfour7.ocx to the C:\temp folder. You should get a message saying it was registered successfully.

·        Step 4 – Go back into ShoreWare Director Schedule you want to change. It will ask you if you want to allow twentyfour7.ocx to run. Tell it to Allow. It will give you the *leave page* dialog again, click **leave**. Go back to the Schedule and you’ll probably get a dialog box about Windows Firewall, allow the plugin to run. You should now be able to view the schedule.